Babel Chat Privacy Policy

Effective Date: March 4, 2024

Welcome to Babel Chat ("Babel Chat", "we", "us", "our"), a language-learning service based on live chat. This Privacy Policy outlines how we collect, use, protect, and share information about you, the user, when you use our Babel Chat service (the "Service").

By using Babel Chat, you agree to the collection and use of information in accordance with this policy. If you do not agree with our policies and practices, you should not use Babel Chat.

1. Information Collection

We collect several types of information from and about users of our Service, including:

- Personal Information: Your email address, name, and any other information you provide when you register to use our Service, invite others to chat, or communicate through our platform.
- Communication Content: The content of any communications made through Babel Chat, whether with other users or AI bots.
- Usage Information: Details of how you use Babel Chat, including traffic data, location data, logs, and other communication data.
- Device Information: Information about your computer, mobile device, or other devices you use to access the Service, including IP addresses, operating system, browser type, and mobile network information.

2. Use of Information

We use information that we collect about you or that you provide to us, including any personal information:

- To provide you with the Babel Chat Service and its contents.
- To improve our Service, including developing new tools, products, or services.
- To personalize your experience and to deliver content and product offerings relevant to your interests.
- For analytics, market research, and business development.
- To communicate with you about your account or transactions and send you information about features and enhancements.

- For any other purpose with your consent.

3. Sharing of Information

We may share aggregated information about our users, and information that does not identify any individual, without restriction. We may share personal information that we collect or you provide as described in this privacy policy:

- With subsidiaries and affiliates.
- With contractors, service providers, and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Babel Chat's assets.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

4. Data Security

We implement measures designed to protect your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. However, the transmission of information via the internet is not completely secure, and we cannot guarantee the security of your personal information transmitted to our Service.

5. Changes to Our Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

6. Contact Information

To ask questions or comment about this Privacy Policy and our privacy practices, contact us at privacy@babelchat.io.